

March 2023 Taryn McLachlan

#### Summary

A flash review of collection, storage, and sharing strategies for community data.

### **Findings**

There is very little Saskatchewan-specific research addressing the data collected by community organizations in a Saskatchewan context. Drawing on both research and practice related to community-data storage and mobilization, we demonstrate that the development of data tools for Saskatchewan community organizations would enhance the benefits associated with data sharing and access while minimizing the risk.

#### About the team

This project was supported by a working group made up of Chuk Plante, Brea Loewenberger, Taryn McLachlan, and Rachel Loewen Walker and supported by the Social Sciences and Humanities Research Council.

#### Question

Saskatchewan community organizations face a number of challenges when considering the implications of sharing collected data with researchers or partners. Data collected by community organizations has incredible potential for research to benefit both the organization and the community at large. However, organizations must consider responsible stewardship of the data, including factors such as privacy, uptake and distribution, and the perceptions of data use in the community. A comprehensive data strategy can aid organizations in making informed decisions about the appropriate use of community data for valuable research. However, developing such a strategy can prove to be very difficult.

This flash review surveys the existing landscape of policies, initiatives and literature concerning community-based data collection and sharing in hopes of setting a path forward for Saskatchewan's community-data landscape.



## **Review/Research Strategy**

A literature review and environmental scan was performed of research related to data sharing and access to community organization's data. Additionally, a survey was conducted of existing community-based policy initiatives, guides and reports concerning the use of data. The primary method of the environmental scan included a search of internet search engines (Google and Google Scholar), as well as searching citations of previously identified documents. The search terms used in the course of the search include "data privacy non-profit", "charity data and research privacy", "cross sector data sharing Canada nonprofit", "cross sector data sharing Canada charity", "privacy cross sector data sharing canada", "privacy and charities", "privacy community organization research", "(Privacy or information) and (charity or "community organization") and (research or university or researcher)" and "cross sector data sharing Canada charity". Search terms were chosen in acknowledgement of the wide variety of phrases used for the subject matter.

# **Findings**

There is little research specifically addressing the data collected by community organizations in a Saskatchewan context, but a growing body of literature in a national context. Considerable benefits have been identified in utilizing community organization data in a variety of contexts. This includes for the community organizations own use, research purposes and partnerships with private business. Community organization data has significant potential to have incredible benefit to community organizations and the people they serve. The utilization of community organization data can aid in effective program development and evaluation for the specific community organization, as well as providing wider benefits in assessing the efficacy of a wide range of programs.

Although there is considerable benefit to the utilization of data from community organizations, there are risks that must be considered carefully. There are both real and perceived ethical issues with the management of individual's data, it is important for data to be appropriately shielded in order to maintain public trust in the organization. The legal framework concerning community organizations is sparse, although PIPEDA has the potential to impact community organizations that are engaged in commercial activities and organizations that deal with healthcare services may be subject to The Health Information Protection Act (HIPA). This lack of legal framework causes confusion among organizations of their responsibilities under the law and can create a chilling effect in the access and data sharing.

The development of data tools for Saskatchewan community organizations has significant potential to aid organizations in clarifying roles and responsibilities.



### **Recommendations and Conclusion**

Data governance for Saskatchewan community organizations is a complex problem with many considerations of the potential benefits, as well as significant risks. The development of data tools for Saskatchewan community organizations would enhance the benefits associated with data sharing and access while minimizing the risk. Data tools should be practical, drawing on examples of practical guidance for community organizations. This could include templates, FAQs on data privacy policy and legislation, as well as step-by-step guides.



# **Appendix: Community Data Research Scan**

Title	Summary	Benefits associated with data	Risks associated with data	Practical advice or	Province/	Link
		sharing and access	sharing and access	guidelines	Region	
Collaborating	Discusses how charities, funders,	Can be used to assess local	Charitable organizations must	High level policy	Ontario	https://munksch
for Greater	governments, and academic	needs and identify service	improve their privacy practices	recommendations		ool.utoronto.ca/
Impact:	institutions in Canada and the UK	gaps, inform organizational	as they collect, access and share	for governments		mowatcentre/w
building an	can create a more enabling	decision-making, understand	data on a larger scale. For small			<u>p-</u>
Integrated	environment for data collection,	trends over time, advocate for	organizations, improving data			content/uploads
Data	analysis, and sharing. The report	policy change, evaluate the	practices should be an			/publications/16
Ecosystem	provides a comparative	outcomes and impact of	incremental process that is			1 EE collaborati
	perspective on the charitable	programs and services and	proportionate to			ng for greater i
	sector data landscape in both	provide accountability and	the organization's capacity.			mpact.pdf
	countries and offers	transparency to service users	Power dynamics are also			
	recommendations to address	and the general public	inherent in data			
	challenges related to data		collection and use, Ethics, privacy			
	infrastructure, collaboration, and		and security must is also a			
	legislative and regulatory		concern			
	environments.					
Report #2 of	The report focuses on three	1. Coordination,	Unclear messaging around	Recommendations	Canada	https://www.can
the Advisory	areas: the relationship of	standardization, integration,	reasons for collecting diversity	for policy		ada.ca/en/reven
Committee on	Indigenous peoples and	and accessibility of data on the	data; lack of overall resources	development in		ue-
the Charitable	organisations with the Charities	charitable sector, which would	that organizations can use to	non profits.		agency/program
Sector - April	Directorate, and the impact of	enhance evidence-based	collect diversity information on	Recommendation		s/about-canada-
2021	the Income Tax Act (ITA) and	programs, policies, and	their volunteers in an	5, 6 and 7		revenue-agency-
	regulations on Indigenous	practices; 2. Improved	appropriate and consistent way	discusses the		cra/corporate-
	peoples and organisations; the	completeness, timeliness, and	(e.g., templates); repetitive self-	potential		reports-
	need for a federal data strategy	accuracy of data reporting by	identification occurs when	development of a		information/advi
	with respect to data relevant to	leveraging existing data	multiple data collection points	national data		sory-committee-
	the charitable sector, and	sources and technologies; 3.	are not aligned	strategy for non		<u>charitable-</u>
	improvements to the data	More rapid and accurate		profits. This		sector/report-
	collection managed by the	verification of data through		includes goals of		advisory-
	Charities Directorate; and the	online filing, which would		supporting		committee-
	simplification of categories of	make data publicly available in		coordination and		<u>charitable-</u>
	charities within the ITA. The	a timelier way; 4. More		standardization.		sector-april-
	ACCS also addresses the impact	appropriate identification and				<u>2021.html</u>
	of the COVID-19 pandemic on	analysis of charities through				
	the charitable sector in Canada,	updated category codes; 5.				
	highlighting the urgent need to	Collection of diversity				
	examine the impact of federal	information on directors, paid				
	regulations and systems on	employees, and volunteers,				
		which would lead to more				



Towards a Data Strategy for the Ontario Nonprofit	charities serving vulnerable populations.  Exploring models for data strategies in Ontario non profits	accurate interpretation of diversity data and better representation of diverse voices; 6. Reduction of the burden on the charitable sector by reducing the need for repetitive self-identification and providing resources for consistent data collection.  Aids in creation and monitoring of responsible initiatives, creating stronger and more stable partnerships	Cautions data sharing and access must include: Effective use: Nonprofits should put data to effective use to serve their	Ontario	https://theonn.c a/wp- content/uploads /2015/07/Towar
Sector		between community organizations or	communities - not just collect it, but proactively use it.  2) Responsible use: Data should be created, collected and accessed responsibly and ethically, with attention to power dynamics that could mar the use of data and with respect to the privacy and safety of those involved.  3) For public benefit (not for profit): Nonprofits and governments should be committed and able to access data for public benefit use.		ds-a-Data- Strategy-for- Ontario- Nonprofit- Sector ONN Fin al 2015-07- 13.pdf
Building a Kno wledge- Driven Nonpro fit Sector	Increasing ability of non profits to appropriately use data			Alberta	https://policywis e.com/wp- content/uploads /2020/06/2019- 2020-Alberta- Nonprofit-Data- Strategy-Final- Report-and- Project-Plans 1.pdf
Consultation Response on Open Data Directive	Feedback on Ontario Open Data Directive concerning Aboriginal specific data	collection and analysis of program data that we can make informed decisions about program administration, delivery, and enhancements,		Ontario	https://theonn.c a/wp- content/uploads /2022/01/2015- 07-20-OFIFC-



		and it is a critical tool for community-based planning decisions				Open-Data- Submission.pdf
Information sharing guide for social- based service design and delivery	Recommendations for policy development in Alberta non profits	Information sharing facilitates more comprehensive, coordinated or integrated service delivery as well as planning, monitoring and evaluation, enabling shared case planning without compromising privacy.	Confidentiality, Privacy is about an individual's control over the collection, use, and disclosure of information that relates to that person.  Security refers to the controls implemented to safeguard an individual's information from unauthorized access, use, and disclosure.	Provides toolkit for organizations - including forms and FAQs for specific legal/policy questions	Alberta	https://open.alb erta.ca/publicati ons/9781460136 812#summary
Data driven social partnerships: Exploring an emergent trend in search of research challenges and questions	Explores public, private and non governmental partnerships aggregating data different sources of data. Proposes term of data driven social partnerships	data based social partnerships can be key for continually tackling social problems	Lack of consistent laws, guidelines and policies creates ambiguity for organizations also organizational, data-related, and societal			https://www.scie ncedirect.com/sc ience/article/pii/ S0740624X1730 2708
Cross Sector Data Sharing: Necessity, Challenge, and Hope	Existing data sources have huge potential but there are legal and logistical impediments to data sharing efforts. Considers a datasharing initiative in Peoria, IL that was able to overcome challenges to set up a cross-sectoral data system to coordinate mental health, law enforcement, and healthcare services.	Public data is critical to identify problems early, react quickly, and assess interventions in a timely manner	identifies the patchwork of laws as confusing and inconsistent, creating real and perceived barriers to data sharing. There is a chilling effect on data sharing.		USA	
GovLab Data Collaborative Toolkit	American resource that provides a practical step by step guide of the considerations that should go into establishing data sharing agreement			Practical step by step guide in creating a data sharing agreement with extensive resources	USA	https://datacolla boratives.org/ca nvas.html#phas e-1

