

Chapter: University of Saskatchewan

**Program year:** 2023-2024

Project Name: CLASSIC - Community Legal Education (CLE), Project ID, and Legal

Advice Clinic (LAC)

# SEC

CTI	ON A – ORGANIZATIONAL INFORMATION			
1.	Name of Organization: : Community Legal Assistance Services for Saskatoon Inner City Inc. (CLASSIC)			
2.	Mailing Address of Organization: 123 20th St W, Saskatoon, SK S7M 0W6			
3.	Website of Organization: www.classiclaw.ca			
4. Type of Organization:				
	<ul> <li>□ Charity</li> <li>⋈ Not-for-profit</li> <li>□ Association</li> <li>□ Government</li> <li>□ University</li> <li>□ Law firm</li> <li>□ Other please specify</li> </ul>			
5.	Brief overview of the organization's mandate (2 to 4 lines maximum):			
CLA	ASSIC provides legal services for people who experience poverty and injustice in Saskatoon. ASSIC is committed to social justice, decolonization, and upholding the dignity of all peoples. ASSIC provides:  • free legal services, programming and supports for people who experience poverty and injustice, and  • internationally recognized clinical legal education to law and interdisciplinary students.			
6.	Organization Contact Person Name: Tobi Graham Title: Director of Programs and Operations Telephone Number: (306) 657-6100 Email Address: tobi_g@classiclaw.ca			
7	Professed made of contact: Phone . Email M			



8.	<b>Lawyer supervisor(s)</b> Note: For certain projects, students work with a roster of lawyers. In such instances, please include the information of <u>all</u> lawyer supervisors, and indicate who the lead lawyer/key point of contact is.
	Type of Lawyer Supervisor:  Note: Please check only <b>ONE</b> of the following.
	☐ Lawyer Supervisor - Insured
	☐ Lawyer Supervisor – Expert ( <i>must attach <u>Lawyer Supervisor – Expert Checklist</u>)</i>
	☐ Lawyer Supervisor – Non-insured (only permitted in a joint supervision model)
	Name: Chantelle Johnson
	Title: Executive Director
	Organization/Firm: CLASSIC
	Telephone Number: (306) 657-6100
	Email Address: chantelle_j@classiclaw.ca
	The lawyer supervisor is:  ☑ An employee of your organization ☐ A board member ☐ Other (please specify relationship)
9.	How often will the lawyer supervisor be available to meet with the student(s)?
The	lawyer supervisor will meet with the students as required and will attend the legal advice clinics.
10.	Due to the ongoing COVID-19 pandemic, and related university directives/policies, students may be required to complete some or all of their volunteer placement virtually and from home. Can student volunteers on this project complete their work virtually and from home? Please confirm yes/no.
	No. The one task that can be completed virtually the Community Legal Education presentations.

**SECTION B — PROJECT INFORMATION** 



### 11. Please describe the project tasks:

#### **Description of Project**

The aim of this project is to support people who experience poverty and injustice by:

- helping them understand their legal rights and responsibilities.
- assisting them in receiving summary advice from volunteer practicing lawyers; and
- preparing necessary documentation to obtain replacement identification.

The project will have **three** components. Each student volunteer would have the opportunity to work with at least one project, depending on the availability and/or interest from the community. All components will likely be **in-person**. Student volunteers will be scheduled to work shift(s) of at least 3 hours per week. For example, in a given week, a student volunteer may facilitate a Community Legal Education presentation for an hour, and work 2 hours at a project ID clinic. The students will sign-up to work at the different sessions at the beginning of the PBSC year.

## **Project ID**

An oft-cited barrier for marginalized people is lost, stolen or missing identification. Lack of identification prohibits access to housing, employment, and a wide variety of services, including very basic social services like the Food Bank.

In pre-pandemic times, CLASSIC had been successful at hosting ID clinics at large community centres, which attracted hundreds of marginalized community members to provide them with onthe-spot ID support.

This year, these ID clinics will be divided into smaller clinic sessions throughout the school year and will be held in the evenings and weekends.

#### Legal Advice Clinic (LAC)

The Legal Advice Clinic provides an opportunity for low-income clients to receive summary advice from volunteer practicing lawyers during 30-minute appointments. The areas of law that the LAC deals with include civil, criminal, immigration, and family matters. The clinics will take place at CLASSIC in the afternoons, depending on the volunteer lawyers' schedules. PBSC student volunteers will commit to volunteering at the sessions when appointments are available each term.

## **Community Legal Education (CLE)**

Low-income and otherwise disadvantaged people may be vulnerable to exploitation and discrimination in part because they are often unaware of their legal rights and responsibilities. The student volunteers will meet with community members at a number of community-based organizations to teach them about their legal rights and responsibilities in the areas of CLASSIC general, tenant rights, workers' rights, employment, bedbugs, police interactions, wills and estates, and newcomer rights.



These presentations are scheduled based on requests by community-based organizations. A specific number of presentations per week is not guaranteed.

Before the students conduct presentations, all materials will be reviewed by the organization and lawyer supervisor for accuracy. A PBSC disclaimer must also be included in the presentation. Students will also not be able to answer and personal questions from clients. Legal information offered should be general and objective, without entering into the realm of legal interpretation.

#### **Role of Student Volunteers**

- Attend all mandatory trainings
- Attend CLASSIC/PBSC event in October.
- Stay in close communication with the Project Lead and PBSC Coordinators.
- When there is down-time, students who have signed up to volunteer will conduct legal research for CLE presentations and or do other office duties as needed.

#### **Project ID**

 Work with individuals who have lost identification and prepare the necessary documentation to obtain replacement identification such as filling in forms. This is done through mass clinics that are scheduled in advance, rather than one by one through CLASSIC.

#### **Legal Advice Clinic**

- Greet clients as they arrive for the clinics.
- Take notes during interviews.
- Assist with client session.

## Community Legal Education (Term 1 & 2)

#### Beginning of Term 1 (October)

- In Term 1, student volunteers will update past presentations to reflect the most up-todate law in Saskatchewan and Canada.
- Depending on the need, student volunteers may be asked to do legal research and create new presentations (e.g. PowerPoints) and material (e.g. informative pamphlet) on specific topics.
- All final products will be vetted by a Lawyer Supervisor.
- Attend pre-booked LAC sessions towards the end of October.

## Remainder of Term 1 and Term 2 (November and January - March)

- Student volunteers will attend community-based organizations and present pre-prepared information (PowerPoints) about the law and its processes to promote community empowerment.
  - Student volunteers are not allowed to give legal advice. Questions of that nature should be directed to the Lawyer Supervisor.
- Presentations may be in-person or via Zoom, depending on nature of community request.



- Student volunteers may divide the work, so each student specializes in 1-2 topic areas.
  - Please note that there is no guarantee as to which presentations get requested by the community, therefore this approach may not work in practice as well as it does in theory.
- Students will attend Project ID clinics to assist clients in filling out forms and gathering necessary information for the client to obtain specific ID's.
- Students will attend LAC sessions and assist the volunteer lawyer with appointment introductions and note taking during the session.

## Role of Project Lead (PL)

- Be familiar with each student volunteer's schedule and CLASSIC's week-by-week schedule.
- Organize CLASSIC information session in conjunction with CLASSIC and PBSC (October)
- Communicate and assist in the scheduling of student volunteers each week for Project ID clinics, Legal Advice Clinic (LAC), and/or Community Legal Education (CLE) presentations.
- Maintain regular communication with student volunteers, Lawyer Supervisor, community organizations, and PBSC Coordinators. The PL will be responsible for answering project related questions and troubleshooting any issues that may arise.
- Create a transition plan to be referenced by future PLs This transition memo will include best practices, and administrative information necessary to carry on the role.

## **Role of Supervising Lawyers**

Lawyer Supervisor will ensure legal resources are up-to-date representation of laws in Saskatchewan and Canada. The Lawyer Supervisor will also attend LAC and Project ID sessions in order to provide guidance to student volunteers and to approve completed forms.

#### Which types of law are used in this project?

Civil litigation, criminal, immigration, housing, social assistance, identification, human rights.

## 12. What is the main project output?

Select **ONE** option.

- A. 

  Creating produced content (e.g. research memos, brochures, podcasts, etc.)
- B.  $\boxtimes$  Completing client intake and assistance (e.g. completing client intake, providing client referrals, helping clients with their ID documents, etc.)
- C. Presenting public legal education (e.g. in-person or virtual presentations, workshops, training sessions, etc.)

# 13. If you checked boxes B or C in question 12, above, what is your plan for distribution of PBSC's Client Impact Survey?



**Note: PBSC's Client Impact Survey** is an important tool that allows our organization to measure client satisfaction and impact, report to stakeholders, and improve our programming. The Client Impact Survey is available through Qualtrics, which meets all federal and provincial privacy and security laws (data is stored in Canada).

☑ For client intake and assistance projects, the student volunteers will set aside time to share the Client Impact Survey hyperlink and QR Code at the end of client meetings. Volunteers will be provided with the hyperlink and QR Code at the start of their placements. Where appropriate, printed copies of the survey may be used as long as there is a protocol in place to safeguard client confidentiality.

 Note: this may not work for projects such as Project ID as the intake portion is part of a multi-stage process.

☑ For public legal education presentations, the student volunteers will set aside time to share the Client Impact Survey hyperlink and QR Code with the participants at the end of the session. The hyperlink and QR Code will be embedded in the last slide of the presentation where possible. Volunteers will be provided with the hyperlink and QR Code at the start of their placements. Where appropriate, printed copies of the survey may be used as long as there is a protocol in place to safeguard participant confidentiality

- Note: This may work best to share with the community-based agency organizer as many participants may not have a phone or the tech literacy skills to complete.
- Note: If client feedback is needed, paper surveys will need to be conducted and safeguarded for client confidentiality.

$\square$ Other. If neither of the above options are an appropriate means of distributing PBSC's Client
Impact Survey for this project, please explain your plan for distribution.
Click or tap here to enter text.

## **14.** A work plan is required for this project: Yes $\square$ No $\boxtimes$

If yes, the student(s) must reach out to the lawyer supervisor, draft a work plan, and submit it by email to the Program Coordinator and the lawyer supervisor by November 1st at the latest. Please note that workplans are required for <u>all</u> legal research and writing projects.

Workplan will be submitted in early October and include:

- a schedule with timelines/benchmarks for when pieces of work will be completed
- Include a schedule for regular check-ins with the Project Supervisor

Indicate a final deadline when the project will be completed

#### 15. Do you have PBSC placements with students from any other PBSC chapter(s)?

If so, which chapters? Do the placements relate to the same project?



### 16. What type of training will the organization provide to the student(s)?

Note: All first year PBSC volunteers and all volunteers working on research projects must also attend a PBSC/Thomson Reuters legal research strategies workshop.

Students will receive general training form PBSC and organization specific training from CLASSIC. Students must attend training sessions for: (specific date and time will be communicated close to date)

- Community Legal Education September 2023
- Project ID & Legal Advice Clinics September 2023

## 17. How many students would you like assigned to this project?

6 students and 1 project lead.

## 18. How many hours per week will the student volunteer(s) be expected to work?

Note: PBSC students are expected to volunteer 3-5 hours per week. Additional hours are at the students' discretion, but at no time should the student be volunteering more than 10 hours per week.

Students are expected to volunteer 3-5 hours per week.

# 19. Will the student(s) be expected to show up for regular shifts each week, or is the schedule flexible?

Students will be expected to attend clinics and scheduled presentations. Students will commit to a weekly LAC date when the in-person LAC appointments are available.

## 20. Is workspace provided for the student volunteer(s) at your organization?

Yes, where needed

21. Please list the devices and technologies the students will require to have at home in order to complete their volunteer work remotely (ex. Computer, Internet access, telephone, FaceTime, Zoom, etc.)

Preferably, access to the internet, zoom, and a computer.

# **SECTION C – STUDENT REQUIREMENTS**

22	Is there	an expectation	for the	studentle	s) to be	hilingual?
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No; however, speaking a language other than English would be considered an asset.

23. Can first year law students volunteer for this project? Yes oximes No oximes



24.	Please list any law school prerequisites required for this project.	. (e.g., administrative law, j	family
	law, immigration and refugee law.)		

None required for all three components. CLASSIC does prefer a mixture of 1Ls and upper years.

**25.** Please list any other requirements or expectations for this project. (e.g., professional or academic background, experience, etc.)

It is mandatory that students submit their criminal record check, signed confidentiality statement, and student Code of Conduct to CLASSIC before they can start at the clinic. This information will be provided at orientation. Costs for a criminal record check will be waived by the Saskatoon City Police because students will be provided with a letter indicating they are seeking a background check in order to volunteer at CLASSIC.

# Section D – To be completed by the Program Coordinator

26.	Which project model(s) most accurately describes this project? If the project has multiple activities, please choose a maximum of 3 project models. In order to obtain the most accurate data, please only select the project models that describe the majority of the project's activities. If the relevant project model is not indicated below, please contact your Program Officer.
	<ul> <li>☑ Public Legal Education (presentations, workshops, podcasts, brochures, blogs, etc.)</li> <li>☐ Research (memoranda used for internal purposes only)</li> <li>☑ Client services (court forms, shadowing, mock hearings, intake, legal clinic, etc.)</li> <li>☐ Other (please specify)</li> </ul>
27.	Which communities does this project serve? Please identify the top 3 communities that this project serves. Please choose the primary (1), secondary (2) and tertiary (3) communities served by writing 1, 2, or 3 next to the community. This will help us understand gaps in our programming, resource allocation and provide us with information for funding proposals and reports. We understand that due to the intersectionality of identities, it is difficult to rank the top three communities served. Please note that by ranking, you are not prioritizing any issues, or communities. If you would like to add any comments, please use the comment box below. You will have the opportunity to choose the type of law in the following question.
	<ul> <li>Children &amp; Youth</li> <li>Domestic Violence Survivors</li> <li>Women</li> <li>Homeless &amp; marginally housed</li> <li>Immigrants, refugees &amp; newcomers</li> <li>Indigenous (First Nations, Inuit, Métis)</li> <li>LGBTQ+</li> <li>Linguistic minorities</li> </ul>



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