Law Society
of Saskatchewan
Articling Program
Assessment
Research Report

September 5, 2019







...l often see young lawyers struggling to do complicated areas without reaching out for help because they feel ashamed that they should know it or know exactly where to look. Egos need to be tempered and reigned in. We do not know everything, but the things that we do know, we know very well. Reaching out to senior counsel and having mentoring programs to teach this is the best thing we can do.

-Principal

### Five highlights about the articling program.

ARTICLING EXPERIENCE SATISFATION



Seven-in-ten students are very satisfied or satisfied with their articling experience.

Top benefits of articling:

Good training through wide hands-on experience and exposure to relevant tasks and practice areas of interest.

Being part of a **team** in a **positive work environment** working with **supportive lawyers** and other articling students.

**16% are dissatisfied** with their articling experience.

2 DISCRIMINATION AND HARASSMENT



About one-third of Saskatchewan students and new lawyers (32%) report experiencing discrimination and harassment during recruitment and/or articling.

It is important to continue to educate students about resources available.

Only 9% of those who experienced discrimination and/or harassment know about the resources available to help deal with these issues.

PREPAREDNESS FOR ENTRY LEVEL PRACTICE



55% lacked confidence in their training and felt only somewhat prepared or not prepared for entry level practice.

**45% felt prepared** for entry level practice.

98% of lawyers who felt prepared for entry level practice are very satisfied or satisfied with their articling experience.

Content of training is the top factor determining preparedness and one of the top reasons for satisfaction or dissatisfaction.

4 TRAINING REQUIREMENTS



Satisfaction with the articling experience can be improved by: a) promoting awareness of the learning plan, b) enhancing the learning plan, and c) increasing oversight of training requirements, so that articling students develop and gain experience in all competency areas through experience working in most practice areas.

MENTORSHIP AND WORKLOADS



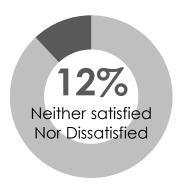
Quality of mentorship is a challenge for all involved.

Top student concerns are poor mentorship and guidance, lack of clarity and structure in their articling experience, as well as heavy workloads.

For recruiters, principals and mentors, the top concerns are a lack of resources and time to mentor and guide students, a lack of mentorship training, and providing a variety of experiences to cover different competency and practice areas.

### Overall, seven in ten articling students are satisfied with their articling experience.







## Positive aspects and benefits of articling experience for students/new lawyers.

- Good training through wide hands-on experience, as well as exposure to relevant tasks and practice areas
- Positive work environment through team work with supportive, helpful lawyers and other articling students
- Positive mentorship and guidance through onboarding, feedback and support

## There is a strong link between student satisfaction and recommending the firm where they articled.

 Nine in ten articling students who were satisfied with their articling experience would recommend the law firm in which they articled to other students

### Those experiencing discrimination and/or harassment are more likely to be female.



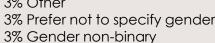
### Report experiencing discrimination and/or harassment during recruitment and/or articling.

### Profile of Those Who Experienced Discrimination and Harassment



3% Other

3% Prefer not to specify gender



Canadian student Attended law school in Canada



a minority group



Visible minority



Indigenous



International Student Attended law school outside Canada

### Primary types of discrimination and harassment experienced:

- Fewer articling positions offered to females and those educated abroad
- Women being asked about marital status, plans for having children, and ability to balance familial obligations with work obligations during recruitment interviews
- Sexist jokes
- Clients expressing preference for male lawyers
- Unwillingness to hire young students due to their perceived naiveté and immatureness

#### HIGHLIGHTS

# Women and minority groups are more likely to have experienced discrimination and/or harassment.

### **Articling Students & New Lawyers**

	Women (n=52)	Men (n=39)	Minorities* (n=18)	Do not Identify as a Minority Group (n=79)	Educated Internationally (n=5)	Educated in Canada (n=99)
Satisfaction with articling experience (Very satisfied + satisfied)	71%	74%	78%	72%	3 respondents	73%
Level of preparedness (Very prepared + prepared)	42%	31%	61%	32%	3 respondents	37%
Experienced discrimination and / or harassment		10%	33%	32%	4 respondents	29%
Compensation (Average annual salary)	\$48,000	\$51,000	\$50,000	\$49,000	\$43,000	\$49,000
Workload (Average hours)	48 hrs / week	48 hrs / week	50hrs / week	47 hrs / week	43 hrs / week	49 hrs / week

Students feel resources are not available to address discrimination and harassment concerns. There are also concerns that the process to deal with discrimination and harassment negatively impacts victims.

32% of students and new lawyers report experiencing discrimination or harassment during recruitment and/or articling.



Students and new lawyers who experienced discrimination or harassment felt resources were available to address issues 88%

Recruiters, principals and mentors felt resources were available to address issues

The reasons students do not report instances of discrimination and harassment are due to the lack of resources or fear of losing their articling position.

- Only 5% of recruiters, principals and mentors reported having students come to them with concerns about discrimination or harassment

### Respondents Suggestions\*

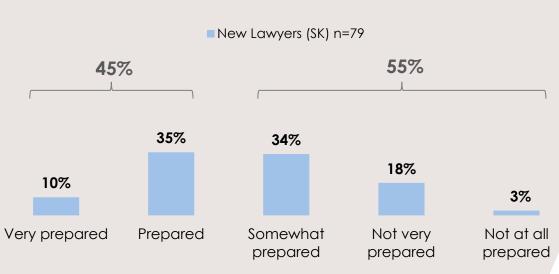
(based on verbatim analysis)

- Educate articling students and new lawyers about the resources available
- Consider ways of helping students who quit because of discrimination and harassment to find another articling position
- Have a process in place for investigating reports of discrimination and harassment and disciplining the offenders
- There needs to be recognition and leadership at the executive levels of the Law Society on this issue

#### **HIGHLIGHTS**

Satisfaction with the articling experience can be improved by adjusting the requirements for training to better prepare students for entry-level practice.

Over half of former articling students, now new lawyers, were not confident in their training and felt only somewhat prepared, not very prepared, or not at all prepared for entry level practice.



98% of lawyers who felt very prepared or prepared for entry level practice are very satisfied or satisfied with their articling experience.

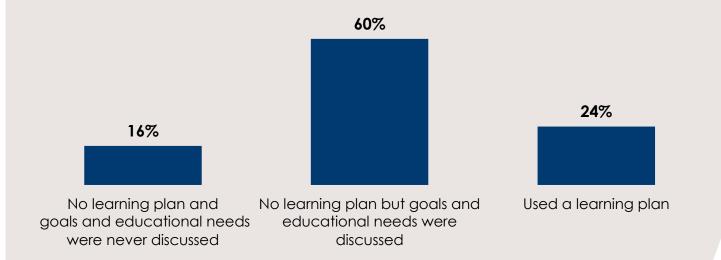
- The top reasons for both satisfaction and dissatisfaction with the articling experience are:
  - Quality and content of training in terms of mentorship and feedback, exposure to a range of practice areas, and a variety of skills developed through hands-on experience
  - Work environment in terms of supportive lawyers and staff and reasonable work hours

Increasing oversight of training requirements to ensure that students receive training in all competency areas and in most practice areas will better prepare students for practice.

Training content is mentioned as the top factor for how prepared students feel for entry-level practice.

59% of Saskatchewan principals, recruiters and mentors feel providing a variety of experiences for training is one of their top challenges.

One-quarter of students and new lawyers indicated a learning plan was used.

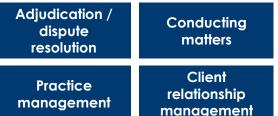


68% of Saskatchewan articling students are exposed to most practice areas, which is notably higher than other prairie provinces.

#### Stronger areas of training



#### Weaker areas of training



### Respondents' suggested ways to improve training in all competency areas.

### Respondents' Suggestions\*

(based on verbatim analysis)

- More focus on exposing students to training in adjudication/dispute resolution, practice management, conducting matters, and client relationship management
- Improve existing training programs (e.g. the CPLED program)
- Develop and follow an education plan that ensures coverage of all competency areas and provides exposure to most practice areas
- Provide opportunities to receive mentorship from lawyers outside of the supervising firm and to gain experience at different places, including in a corporation or in a government's legal department

# Mentorship, guidance and feedback is an area where improvements would increase satisfaction with the articling experience.

### Mentorship and guidance are a top challenge for all involved.

**69%**Satisfied with mentorship received

Despite overall satisfaction, **60% of students** and new lawyers **express** some **concerns** in their comments **about the quality of the mentorship and guidance provided.** 

**59%**Find giving good feedback challenging

Over half of principals, recruiters and mentors mention they struggle to provide quality mentorship and guidance. Some also mention a lack of mentorship training and resources to support them.

Quality of training is the top reason for satisfaction with the articling experience and the most important factor in preparing students for entry-level practice.

### Respondents' suggested ways to improve mentorship and feedback.

### Respondents Suggestions\*

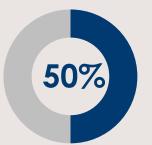
(based on verbatim analysis)

- Introduce more clarity and structure into the principal student relationship, more specifically:
  - Clarity on what articling students should expect and what is required
  - Structured training consistently covering all competency areas
  - Clear structure to a student's role
  - Consistency in principal student interaction (e.g. regular feedback, weekly meetings, etc.)
- Encourage other lawyers (beyond the principal) to participate in mentoring and guiding students team work was mentioned by students as one of the top positive aspects of articling
- Develop and offer mentorship training for principals and mentors

#### **HIGHLIGHTS**

### Consideration should be given to assisting articling students manage heavy workloads while they also complete their bar admission course requirements.

Half of Saskatchewan students report heavy workloads to be their top challenge.



Worked 50+ hours per week

While combining articling with bar admission course requirements is challenging, 80% of Saskatchewan students are given between two and ten hours to work on their bar admission course requirements during business hours.

22% of students mentioned they were given grunt work leading to feelings of burn-out.

Saskatchewan students are paid an average annual salary of \$49,000 for an average of 49 hours per week.

### Respondents Suggestions\*

(based on verbatim analysis)

- Allow reasonable time for students to complete their bar examination course requirements during business hours
- If not possible to decrease the workload, ensure that articling student tasks have educational value that prepares them for entry level practice

## Detailed Findings

#### **METHODOLOGY**

#### **Survey Availability**

The Law Society of Alberta posted a 14-minute online survey for students-at-law and new lawyers, as well as a 12-minute survey for principals, recruiters and mentors, on the website https://www.lawsocietylistens.ca/ between May 8, 2019 and June 17, 2019. Three provinces participated in the survey: Alberta, Saskatchewan and Manitoba.

#### **Process to Maximize Response Rates**

To maximize participation, survey completion was incentivized by a draw for a free Law Society CPD program as well as promoted using the following channels:

- Survey launch email to membership
- Weekly reminders in ReSource (weekly Law Society email)
- Targeted emails to articling students and new lawyers out five years
- Promoted the survey at the Annual General Meeting
- Canadian Bar Association (Saskatchewan branch) promoted the survey via email to their members

#### **Response Rate Achieved**

The survey was completed by a total of 736 articling students and new lawyers (549 in Alberta, 104 in Saskatchewan and 83 in Manitoba) and 407 principals, recruiters and mentors (295 in Alberta, 64 in Saskatchewan and 48 in Manitoba).

An estimated 20% participation rate of Saskatchewan articling students and new lawyers (n=104 completed surveys in Saskatchewan) was achieved based on a distribution list of approximately 508 articling students and new lawyers in Saskatchewan.

An estimated participation rate cannot be determined for principals, recruiters and mentors because the roles are not tracked by the Law Society. It is estimated that there are approximately 100-125 principals in Saskatchewan.

To qualify to complete the student survey, one needed to be an articling student or a new lawyer who completed their articling in the past five years.

To qualify to complete the principal survey, a lawyer needed to have been in the role of a recruiter, principal or mentor of an articling student in the past five years.

#### **Online Survey Tested**

Prior to survey launch, the online survey was thoroughly tested internally by the Law Society of Alberta and Illumina Research Partners.

#### **Statistical Limitations**

Saskatchewan lawyers and students at law were surveyed through the email address registered with the Law Society of Saskatchewan. Ensuring all eligible lawyers with an email address receive the survey is intended to eliminate as much "coverage bias" as possible in this survey. Similar to all online surveys, response bias and non-response bias still exists, which means the results may not be fully and truly representative of the sentiments of the Saskatchewan legal profession.

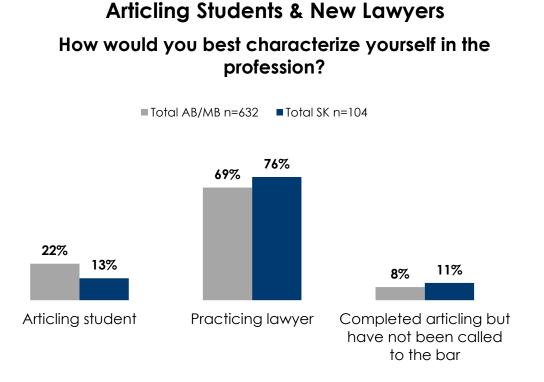
#### **Reporting of Results**

The following terms are used throughout the report.

"Articling students" and those who have "completed articling but have not been called to bar" were combined under "Articling Students" throughout this report. Base sizes were too small to report separately.

Results for recruiters, mentors and principals are reported based on total combined responses.
Results for recruiters, mentors and principals cannot be reported separately due to small base sizes.

### Most of the respondents were practicing lawyers, principals, and mentors.

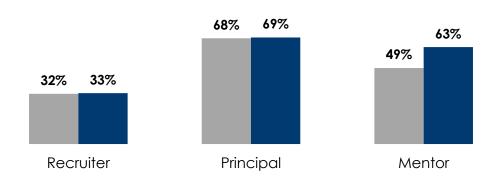


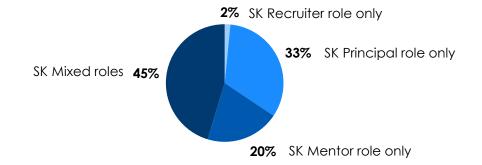
### Principals, Recruiters & Mentors

In the last five years, have you been involved in any of the following roles with articling students?

(Multiple mentions)

■ Total AB/MB n=343 ■ Total SK n=64

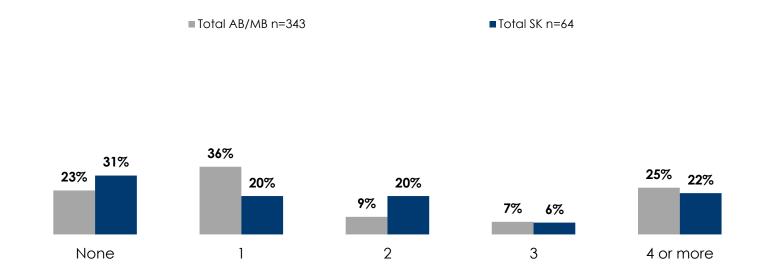




### Half of recruiters, principals and mentors are working with two or more articling students.

### Principals, Recruiters & Mentors

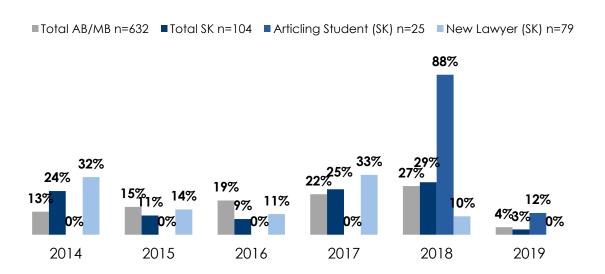
How many articling students have you recruited or are you currently mentoring or supervising at your firm/organization?



Over one-third of principals, mentors and recruiters have been working with articling students for five years or less. One-quarter have been working with articling students for over 20 years.

### Articling Students & New Lawyers

In which year did you start articling?

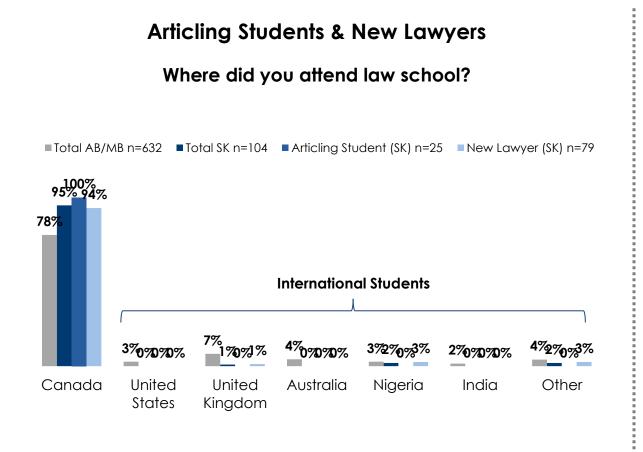


### Principals, Recruiters & Mentors

How many years have you been recruiting, mentoring, and/or supervising articling students?

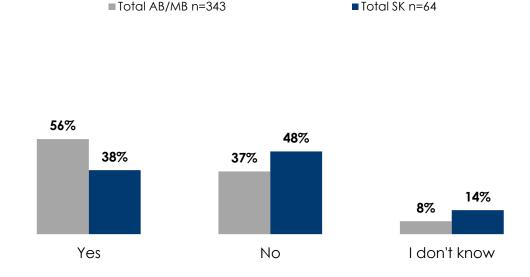


Most Saskatchewan articling students were educated in Canada. Compared to other prairie provinces, Saskatchewan has notably fewer articling students who were educated abroad.

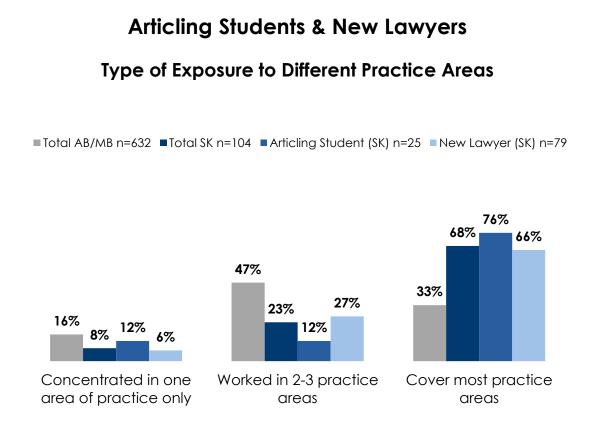


### Principals, Recruiters & Mentors

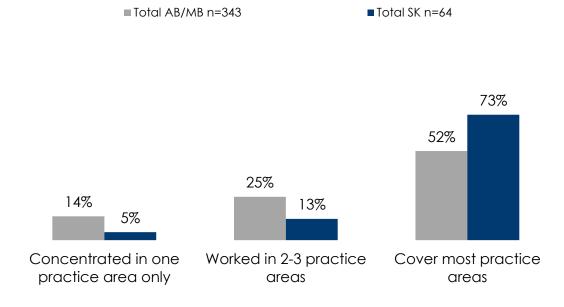
Has your firm/organization hired internationally trained students for articling positions?



Two-thirds of Saskatchewan students state they have been exposed to most practice areas while articling. This is notably higher than in the other prairie provinces.



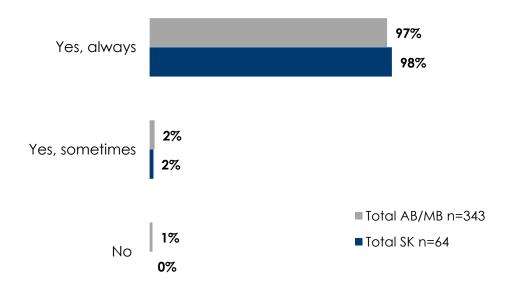
### Principals, Recruiters & Mentors Type of Exposure to Different Practice Areas



### Nearly all firms always offer articling students compensation.

### Principals, Recruiters & Mentors

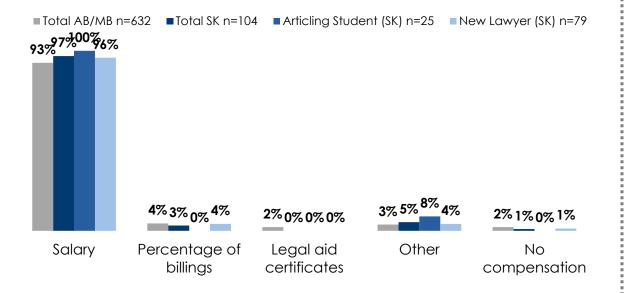
### Does you firm/organization offer compensation to articling students?



### The vast majority of students are paid a salary while articling.

### **Articling Students & New Lawyers**

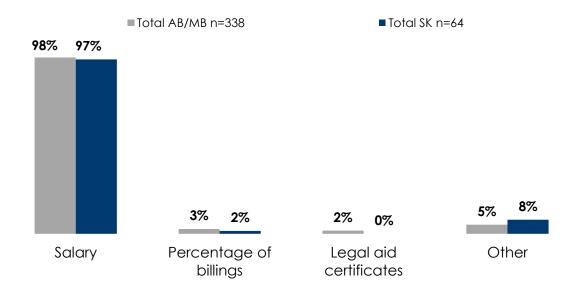
What type of compensation are you receiving/did you receive during your articling experience?



### Principals, Recruiters & Mentors

### What type of compensation does your firm/organization typically provide to articling students?

Among those who offer compensation

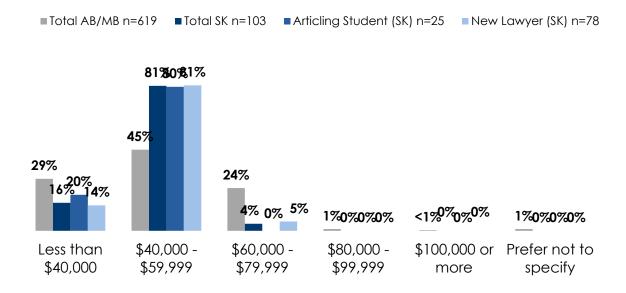


### Saskatchewan articling students tend to be paid between \$40,000 and \$59,999. On average, Alberta articling students have the highest compensation while Manitoba has the lowest.

### **Articling Students & New Lawyers**

#### What is/was your annual compensation during your articling?

Among those who have received compensation

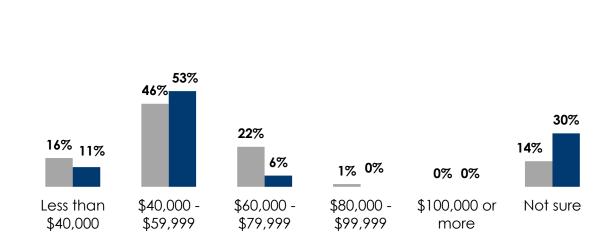


### Principals, Recruiters & Mentors

### In general, what is the compensation range offered to articling students at your firm/organization?

Among those who offer compensation

■ Total AB/MB n=338

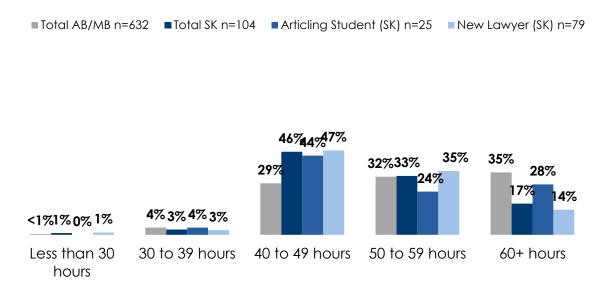


■Total SK n=64

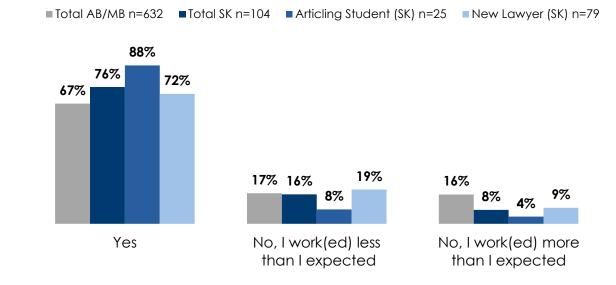
### Almost half of Saskatchewan articling students work 40-49 hours per week. Compared to other prairie provinces, Saskatchewan articling students work fewer hours per week on average.

### **Articling Students & New Lawyers**

On average, approximately how many hours per week do/did you work during your articling?



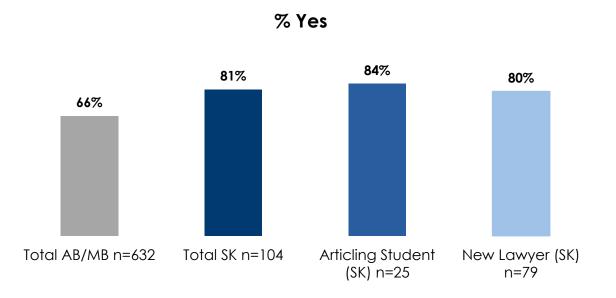
#### Do/did the number of hours you work(ed) during articling fit with your expectations?



Eight in ten articling students and new lawyers state they are/were given time to complete their bar admission course requirements during business hours. This is notably higher than in other prairie provinces.

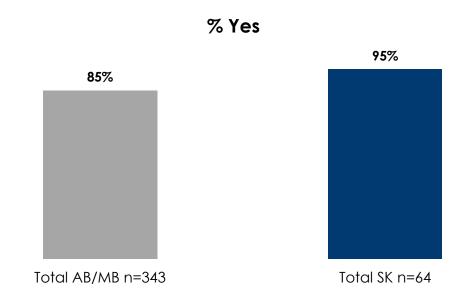
### **Articling Students & New Lawyers**

In general, are you/were you given time to complete your bar admission course requirements during business hours at the firm/organization where you are/were articling?



### Principals, Recruiters & Mentors

In general, do articling students at your firm/organization typically get time during business hours to complete their bar admission course requirements?



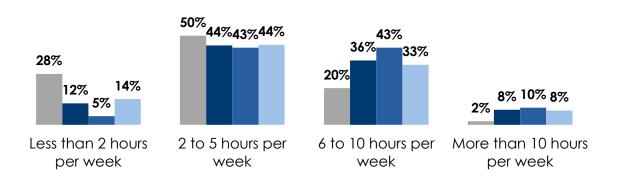
### 80% of students and new lawyers say they are, or were, given two to ten hours per week to complete the bar admission course requirements.

### **Articling Students & New Lawyers**

#### On average, how many hours per week are you/were you given to complete your bar admission course requirements?

Among those who were given time during business hours to complete their bar admission course requirements

■Total AB/MB n=418 ■Total SK n=84 ■Articling Student (SK) n=21 ■New Lawyer (SK) n=63

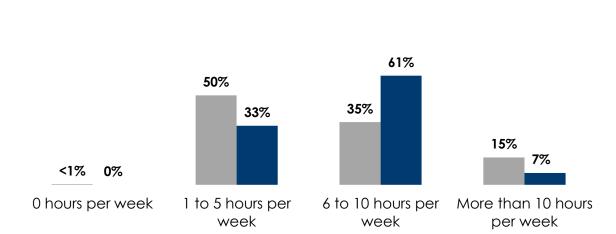


#### Principals, Recruiters & Mentors

### To the best of your knowledge, on average how many hours per week are articling students given to complete their bar admission course requirements?

Among those who give time for articling students to complete bar admission course requirements during business hours

■ Total AB/MB n=290

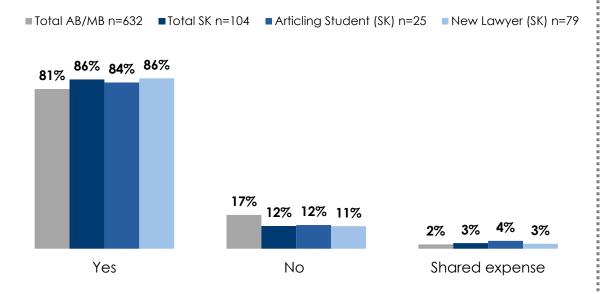


■Total SK n=61

### The majority of firms pay their students' bar admission course tuition.

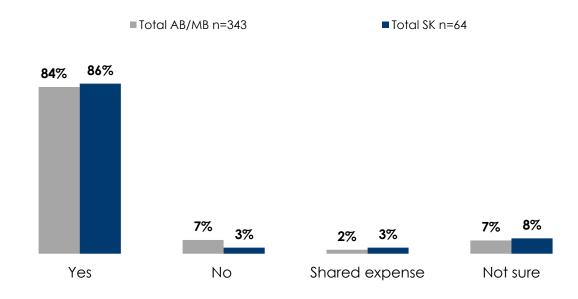
### **Articling Students & New Lawyers**

Did/is your firm/organization pay(ing) your bar admission course tuition?



### Principals, Recruiters & Mentors

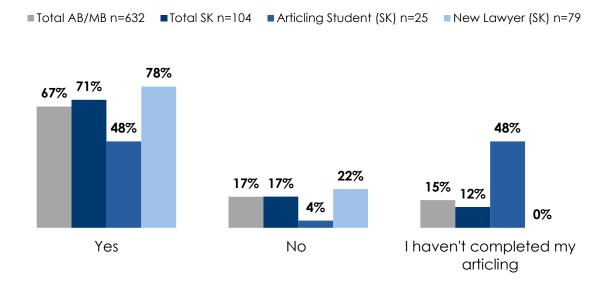
To the best of your knowledge, does your firm/organization pay for articling students' bar admission course tuition?



### Almost eight in ten new lawyers stated they were offered a position where they completed their articling.

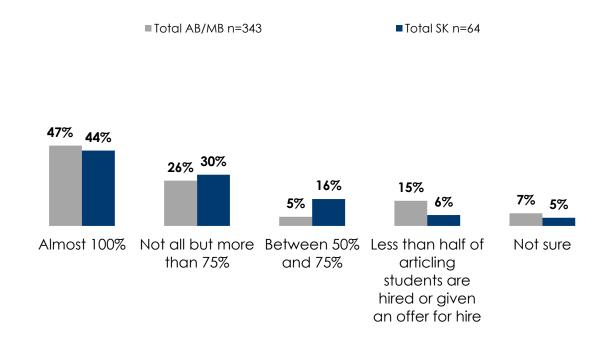
### **Articling Students & New Lawyers**

Were you offered a position at the firm/organization where you completed your articling?



### Principals, Recruiters & Mentors

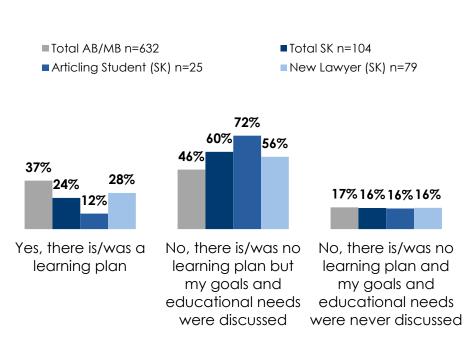
What proportion of articling students does your firm/organization hire, or give an offer for hire, after they complete their articling position?



### Even though the majority of recruiters, principals and mentors state they use a learning guide, just over one-third of articling students say they were exposed to one.

### **Articling Students & New Lawyers**

For your articling position, do/did you have a learning plan that guided your learning?



### Principals, Recruiters & Mentors

In general, do you use a learning plan to guide the articling experience? % Yes



#### Why don't you use a learning plan?

Among total Saskatchewan recruiters, principals and mentors who do not use a learning plan, n=19\*

#### Find it unnecessary

Use a different resource (checklist, internal course, lecture series, etc.)

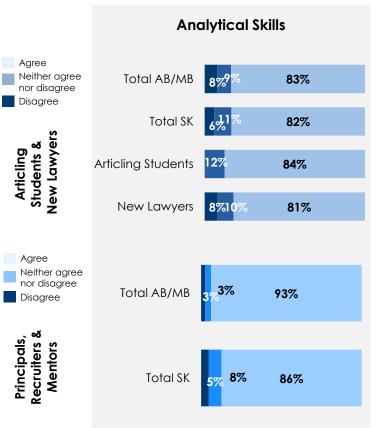
Too limiting/individual approach is better

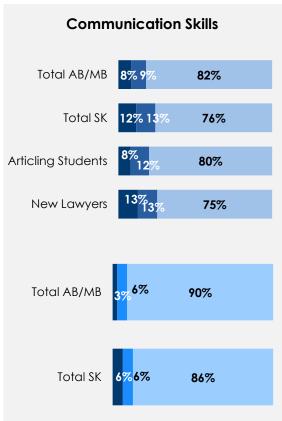
Not a good fit for the firm

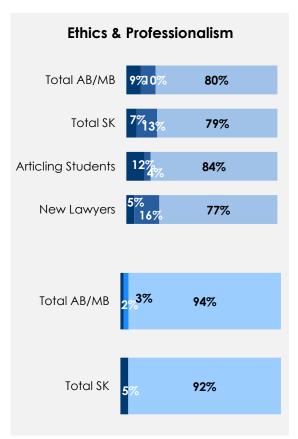
Never thought of it

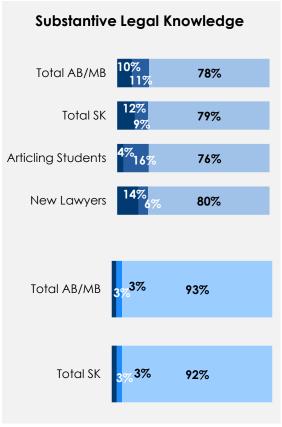
### Students feel they get somewhat stronger training in analytical skills, communication skills, ethics & professionalism, and substantive legal knowledge during articling.

What extent do you agree or disagree that you are receiving/received adequate training to prepare you for entry level practice in each of the following areas? What extent do you agree or disagree that articling students receive adequate training during their articling at your firm /organization in each of the following areas?





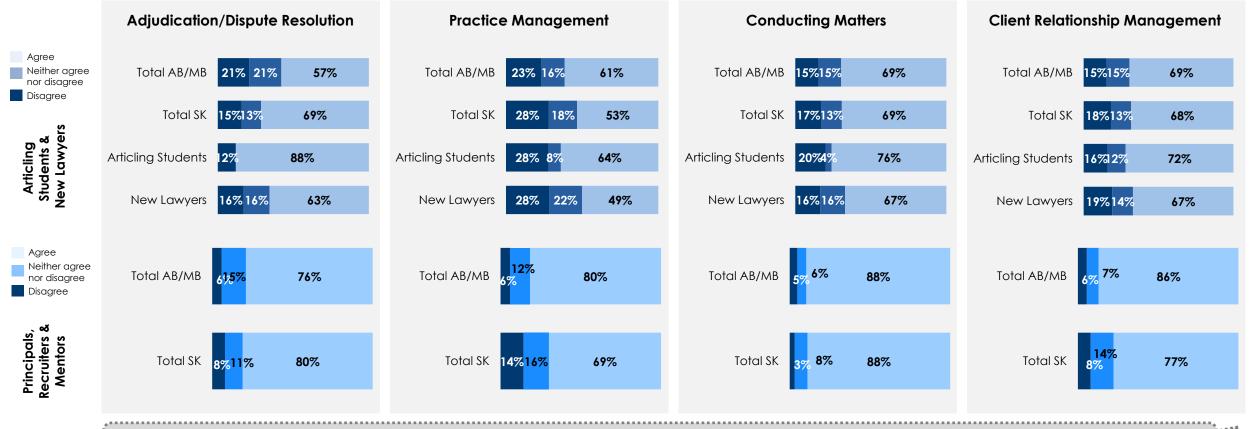




# Adjudication/dispute resolution, practice mgmt., conducting matters, and client relationship mgmt. are perceived by students to have somewhat weaker training during articling.

What extent do you agree or disagree that you are receiving/received adequate training to prepare you for entry level practice in each of the following areas?

What extent do you agree or disagree that articling students receive adequate training during their articling at your firm /organization in each of the following areas?

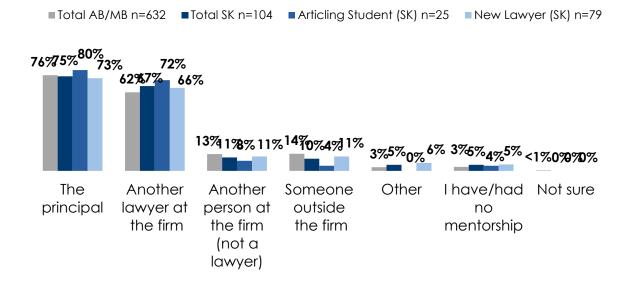


Practice management and conducting matters are mentioned on an unaided basis as top two areas in which students had experiences in the first few years of practice that they could have been better prepared for during articling.

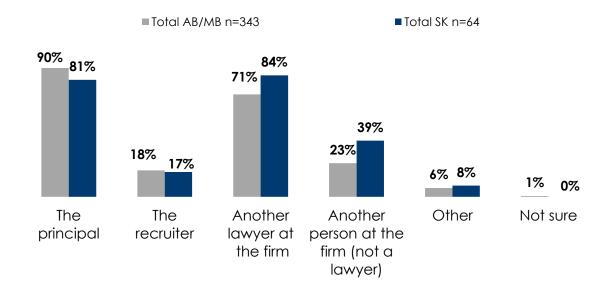
While the principal is often the primary mentor, another lawyer at the firm is also commonly a primary mentor.

### **Articling Students & New Lawyers**

Who are/were your primary mentor(s) during your article(s)?

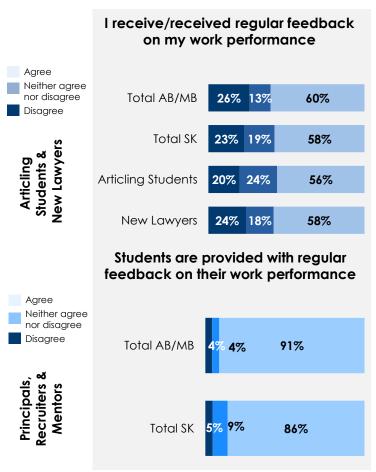


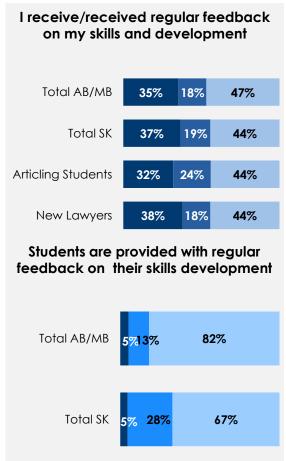
### Principals, Recruiters & Mentors Who is/are typically mentor(s)?

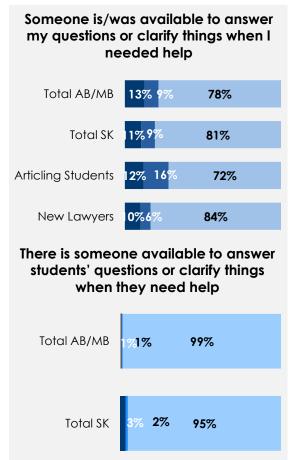


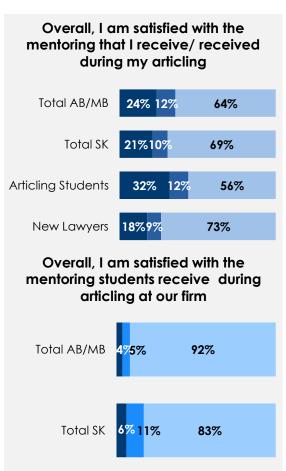
### Students perceive quality of mentorship as an area for improvement, especially in terms of receiving feedback on work performance and skills and development.

To what extent do you agree or disagree with the following statements about the mentorship you are receiving/received during your articling? To what extent do you agree or disagree with the following statements about the mentorship articling students receive at your firm/organization?





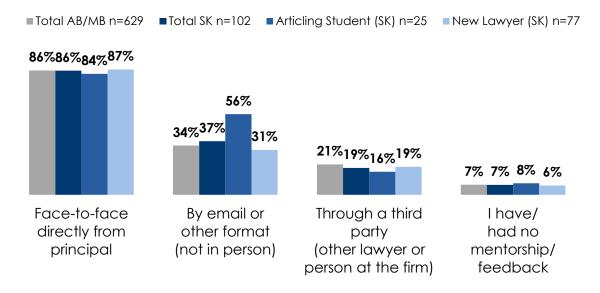




### Most students receive face-to-face feedback directly from the principal.

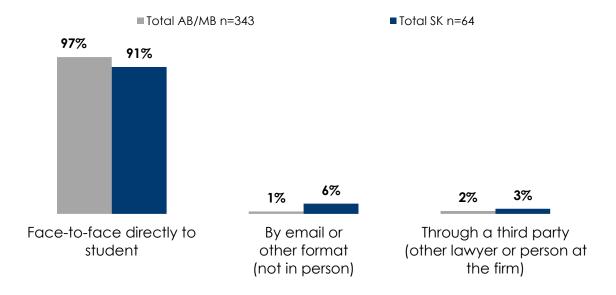
### **Articling Students & New Lawyers**

How do/did you receive mentorship/feedback during your articling?



### Principals, Recruiters & Mentors

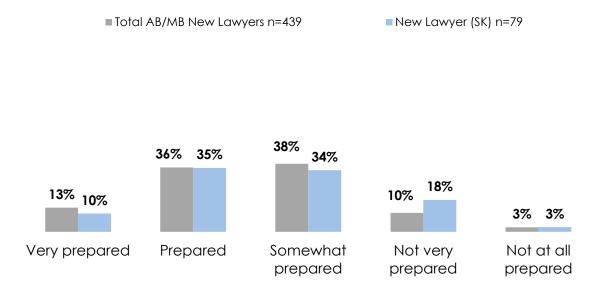
How do/did you provide mentorship/feedback?



### Just over half of new lawyers were not confident in their training and felt only somewhat prepared or not prepared to enter the practice of law after completing their articling.

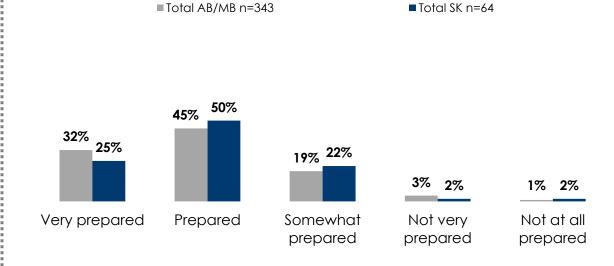
### **Articling Students & New Lawyers**

How prepared were you to enter the practice of law once you completed your articling?



### Principals, Recruiters & Mentors

In your experience, how prepared is an articling student for entry level practice once they compete their articling at your firm/organization?



# Training content and quality of training are the top factors determining how prepared students are for entry-level practice.

#### **Articling Students & New Lawyers**

Please explain why you believe you were prepared/unprepared for entry level practice once you completed your articling?

Among total Saskatchewan new lawyers, n=78

Very prepared + prepared (n=35)	Somewhat Prepared (n=27)	Not very prepared + not at all prepared (n=16*).	
83% Good training content	63% Poor training content	Base size too small to report quantitatively.	
<b>40</b> % Got training in practice mgmt. <b>26%</b> Knowledge of	<ul><li>26% No training in practice mgmt.</li><li>37% Mostly grunt</li></ul>	Poor training content  Mostly grunt work	
conducting matters	work  22% No training in	No training in practice mgmt. or conducting matters	
<b>20%</b> Gained legal substantive knowledge	conducting matters	Negative work environment	
69% High quality of training	37% Poor quality of training	Poor quality of training Guidance unavailable Ineffective principal Lack of feedback	
<b>51%</b> Good guidance available	<b>33%</b> Guidance unavailable		
	22% Learnt some skills, but not all		
	19% Year is not long enough		

#### Principals, Recruiters & Mentors

Please explain why you believe an articling student is prepared/unprepared for entry level practice once you complete their articling at your firm/organization?

Among total Saskatchewan principals, recruiters and mentors, n=62

Very prepared + prepared (n=48)	Somewhat Prepared (n=12*) 1	Not very prepared + not at all prepared (n=2*) 1	
83% Good training content	Base size too small to report quantitatively.	Base size too small to report quantitatively.	
<b>60%</b> Wide range of experiences	There's always room for improvement	Reasons mentioned	
38% Got training in practice management (e.g. how to run files)  15% Knowledge of	Year is not long enough/there are always more things to learn Learnt some skills, but not all	included poor training content (too narrow scope) and poor mentorship and guidance.	
conducting matters			
71% High quality of	Poor training content		
training	No training in		
<b>52%</b> Good guidance available	practice management		
<b>25%</b> Empowering experience	Mostly grunt work		

### **Articling Students & New Lawyers**

Please explain why you believe you were prepared/unprepared for entry level practice once you completed your articling?

Among total Saskatchewan new lawyers, n=78

# Very prepared + prepared (n=35)

"I was **involved in** various areas of law with various lawyers in the firm. I was able to observe their various styles and gain a lot of knowledge from working with each of them. All of the lawyers in my firm were **readily** available to field my questions and guide me through the processes and law. I also received a lot of feedback on matters I dealt with. which was appreciated. I had an overall great articling experience!"

### Somewhat Prepared (n=27)

"There were still many challenging aspects to practicing law that I had little experience with, such as conducting litigation and client management."

"I feel like a lot of articling is very sheltered. I got many experiences and yet, as I begin my career as a lawyer I am acutely aware of the gaps in my knowledge and experience in many areas. I do not feel like I would be confident simply taking a file from beginning to end without still asking for some reassurance from someone senior."

# Not very prepared + not at all prepared (n=16\*) 1

"Very little mentorship was provided during my articles, as a result I knew what law school and CPLED taught me, but I had minimal practice management skills."

"Was assigned very few files, did not directly interact with clients on files, and was offered few opportunities for court experience other than consent adjournments."

"I did not feel that I had much exposure to the full life of a file, also, I did not receive a lot of feedback so I felt unsure of my skills and abilities."

### Principals, Recruiters & Mentors

Please explain why you believe an articling student is prepared/unprepared for entry level practice once you complete their articling at your firm/organization?

Among total Saskatchewan principals, recruiters and mentors, n=62

# Very prepared + prepared (n=48)

"Students at our firm
receive broad exposure
to various areas of law
and also receive
training in practice
management."

"As a principal, I deliberately make the time to ensure that as many practice areas as possible are offered to the student and that they also learn about practice and client management. I also provide feedback that is individualized to their strengths and weaknesses."

# Prepared (n=12\*)

"One year is a short amount of time to prepare a lawyer for practicing law. It usually takes 2-5 years to get them to a comfortable entry-level place."

"I am uncomfortable with the idea that someone just completing articles would ever just open their own office and really be competent. I believe ongoing mentorship and support is essential for everyone for at least a few years."

"The skills necessary take more than one year to develop. It probably takes up to three years to develop skills."

# Not very prepared + not at all prepared (n=2\*) ↑

"There is no clear program. The **people chosen for mentorship and principalship are not properly trained**."

"As a two lawyer firm in a specialized area of law, it is difficult to provide the depth of experience and range of viewpoints to have a well-rounded experience."



# Students could benefit from better training resources and more relevant training content.

### **Articling Students & New Lawyers**

### Are there additional tools and resources that you believe are needed to help you be better prepared for entry level practice?

Among total Saskatchewan articling students and new lawyers, n=84

### 49% Better training resources

- 15% Better mentorship
- 11% Better CPLED program
- 7% More feedback
- 7% Access to course library/reduced rates for courses

### 33% More relevant training content

- 15% More practice management training
- 8% Improving practical knowledge skills

### 27% Providing opportunity to get rich experience

- 13% More hands-on experience (in general)
- 11% More client interaction
- 7% More court experience

### 10% Nothing

- 10% Good working conditions
- 8% Soft skills (e.g. shadowing senior partners, delegating skills)

### Principals, Recruiters & Mentors

## What additional tools and resources would help you better mentor/train/prepare articling students for entry level practice?

Among total Saskatchewan principals, recruiters and mentors, n=59

### 53% Better training resources

- 14% Education plan for articling students
- 10% Better CPLED program
- 8% Have collaboration with other firms for greater exposure to more aspects of law
- 8% Access to supplementary materials: online tutorials
- 8% Courses and training for principals and mentors
- 8% Access to CPLED materials

### 29% More relevant training content

- 7% More practice management training
- 7% Improving practical knowledge skills

#### 14% Nothing

## **Articling Students & New Lawyers**

## Are there additional tools and resources that you believe are needed to help you be better prepared for entry level practice?

Among total Saskatchewan articling students and new lawyers, n=84

"Honesty, collegiality and most importantly a change in culture.

Review Simon Sinek's TED talks on leadership to understand why most law firms are a reprehensible place to donate 30 years of your life."

"More practice set up for management. More mental health access and mentoring. Other areas or outlets to be encouraged for health and stress management. Work life balance especially in light of technological advances and constant flows of information."

"There should be **a** month long course in **CPLED** on practice management to teach the fundamentals of running a practice, specifically on the administrative side. Additionally there should be support to teach lawyers how to learn new areas of law if there are no lawyers to mentor the new lawyer in that area."

"More pay would have relieved some stress during the year. Less financial worry would lead to a more relaxed articling year with more concentration on my practice."

"More discussions about compliance and practice management directly from the Law Society would be helpful."

"Just **more time** at a law firm, working directly with clients."

"Feedback. Lawyers are busy animals. For mentors, an articling plan that includes a biweekly short written **feedback report** seems to me a good idea..."

"I wish I would have received feedback when I was articling."

### Principals, Recruiters & Mentors

## What additional tools and resources would help you better mentor/train/prepare articling students for entry level practice?

Among total Saskatchewan principals, recruiters and mentors, n=59

"Access for the students to online tutorials with practical components such as advocacy skills."

"More exposure to work in my areas of interest and more responsibility in that work."

"Involvement in a file from start to finish, not just at one point."

"Students need both academic and practical training. Further guides and resources on providing a comprehensive and valuable training and articling program would be helpful. Best practices materials and tips."

"Resources for developing learning plans and feedback."

"The ability to involve students in a secondment with another firm would be welcomed."

"If **CPLED** was **more** practical, then the students would be more prepared for real life practice. More inperson modules and **training** would be an asset."

"Here are some ideas off the top of my head: perhaps some more PD **sessions** offered to principals/mentors, assignments and tools to use with students, hopefully an **improved CPLED** course, clear communication on what is offered at CPLED to students to avoid duplication, webinars we could access with our students on various topics, e.g. writing skills."

"More connection between CPLED and articling. The two things have become separate activities in the same time in the same profession. It might be that both would benefit from some kind of connection."

# Practice mgmt., conducting matters, and substantive legal knowledge are the three top areas in which new lawyers say they could have been better prepared in the first years of practice.

## **Articling Students & New Lawyers**

What experiences have you had in the first few years of practice that you could have been better prepared for during articling?

Among total Saskatchewan new lawyers, n=74

### 46% Practice management

- 12% Time / workload management
- 9% Practice management (in general)
- 9% Billing / payment acquisition
- 9% File management from start to end

### 28% Conducting matters

23% Court knowledge / procedures

### 24% Substantive legal knowledge

- 12% Broader experience, exposure to different areas of law
- 7% Law training / more actual legal work / legal knowledge

### 22% Client relationship management

16% Client communication

### 8% Practical skills / hands on experience

8% Nothing

8% Don't know

## Principals, Recruiters & Mentors

What gaps in knowledge or skills, if any, do new lawyers have that could be better addressed in articling or during the first few years of practice?

Among total Saskatchewan principals, recruiters and mentors, n=61

### 41% Practice management

- 21% Practice management (in general)
- 15% Time / workload management
- 13% Business side of practice
- 5% Billing / payment acquisition

### 23% Substantive legal knowledge

- 8% Other areas of law (e.g. family law, civil procedure)
- 7% Law training / more actual legal work / legal knowledge

#### 20% Client relationship management

- 16% Client communication
- 5% How to build a client base

#### 20% Conducting matters

- 8% Drafting legal documents / writing
- 7% Advocacy
- 5% Court knowledge / procedures

### 16% Ethics and professionalism

10% Ethical issues / ethics

## VERBATIM COMMENTS ON WHAT COULD HAVE BEEN ADDRESSED DURING ARTICLING TO BETTER PREPARE STUDENTS FOR THEIR FIRST FEW YEARS OF PRACTICE

### **Articling Students & New Lawyers**

## What experiences have you had in the first few years of practice that you could have been better prepared for during articling?

Among total Saskatchewan new lawyers, n=74

"Billing practices: I was given effectively no guidance on billing, which is at the core of most private practice. 2. **Filing**: How/in what form you should file Affidavits, Briefs, case authorities, etc."

"Experience in some areas of law I am not as familiar with that become a tangential issue when dealing with a matter, the practice of billing and sending out bills, managing your time, managing a diary, managing a legal practice in general."

"Dealing with difficult clients - ones who complain about your billing, who refuse to provide instruction, who create difficulty in getting a matter resolved."

"Learning how to deal with clients in situations where you do not know the answer off-hand. have learned when it is appropriate to say "we will have to look into that" and manage the client's **expectations** of a lawyer's knowledge, whereas during articling it felt as though we always had to know everything instantly."

"I would have liked the opportunity to be brought along to more questionings and **mediations** during my articling year."

"How to deal with selfrepresented litigants."

"I have **had to figure out** by myself how to deal with a lot of different **types of files** that I only had minimal experience in during articling."

## Principals, Recruiters & Mentors

## What gaps in knowledge or skills, if any, do new lawyers have that could be better addressed in articling or during the first few years of practice?

Among total Saskatchewan principals, recruiters and mentors, n=61

"They are routinely unaware of their statutes both provincial and federal. They know of some, but when pressed to address, for example, something specifically in a federal statute, they do not know it exists."

"The business end of the **practice** is probably not very well addressed by law school/articling or even junior years at a firm."

"Taking full responsibility for files, and practical research skills could be better developed. I have found it depends on the person and the firm where the lawver has articled and varies widely where areas needing improvement are."

"People management in terms of dealing with difficult clients (and difficult lawyers)."

"Negotiation skills, advocacy, skills to assist in reading/responding to clients, mediators, bureaucrats, and judges."

(conflict checks, file opening procedures, general office and administrative management) are things that need to be taught during the articling year as they are not necessarily learned in law school. Practical tasks like incorporating a company, searching the PPR, or filing land titles documents need to be

"Practice management

taught as well, as they

are also not necessarily

learned in law school."

Wide hands-on experience and exposure to tasks and practice areas of interest are top positive aspects of the articling experience for students, new lawyers, principals, recruiters and mentors.

## Summary of Most Positive Aspects of Articling Experience

Amo	Articling Students & New Lawyers ong total Saskatchewan articling students and new lawyers, n=104	Principals, Recruiters and Mentors  Among total Saskatchewan principals, recruiters and mentors, n=64
85%	Wide hands-on experience	95% Providing mentorship and guidance
81%	Tasks and practice areas of interest	86% Providing wide hands-on experience
70%	Teamwork	69% Providing tasks and practice areas of interest
60%	Mentorship and guidance	63% Working with clients
49%	Working with clients	50% Teamwork
32%	Compensation	31% Emotional support to articling students
18%	Emotional support	2% No positive aspects
2%	No positive aspects	

# Team work through working closely with lawyers and contributing to a group/team is one of the top positive aspects of the articling experience for students and new lawyers.

Wide hands-on experience 85%	Tasks and practice areas of interest 81%	Team Work 70%	Mentorship & Guidance 60%	
80% Getting hands-on experience	72% Working on interesting files	59% Working closely with supportive and helpful lawyers	51% The mentorship I received from my principal	Working with clients 49%
49% Getting experience with doing a wide range of tasks that are relevant to practicing law	64% Being exposed to specific areas of practice that are interesting to me	37% Being a contributing part of a group/team and making a difference	35% The feedback I received to help me improve	Compensation 32%
Those who received wide hands-on		<b>26%</b> Working with other articling students	16% The on-going learning sessions to help ensure my learning goals were met	Emotional Support 18%
experience are more satisfied with their articling experience and feel more prepared for entry-level practice.			7% The onboarding training that helped me prepare for my articling experience	No positive aspects 2%

# Providing mentorship and guidance is the most positive aspect of the articling experience for principals, recruiters and mentors.

Providing mentorship and guidance 95%	Providing wide hands-on experience 86%	Providing tasks and practice areas of interest 69%	
89% The opportunity to provide mentorship to articling students	81% Providing hands-on experience to articling students	64% Providing the opportunity for articling students to work on interesting files	Working with clients 63%
69% Providing feedback to help ensure articling students improve	63% Providing a wide range of tasks that are relevant to the practice of law	53% Exposing articling students to specific areas of practice that interest them	Team work 50%
36% Onboarding articling students to the law firm experience			Emotional Support 31%
28% Participating in learning sessions to ensure articling students' goals are met			No positive aspects 2%

Mentorship and guidance is a top challenge for all those involved. Students also struggle with lack of clarity and structure and heavy workloads, while principals, recruiters and mentors struggle with lack of mentorship training and resources and providing a variety of experiences.

# Summary of Key Challenges of Articling Experience

Articling Students & New Lawyers Among total Saskatchewan articling students and new lawyers, n=104	Principals, Recruiters and Mentors Among total Saskatchewan principals, recruiters and mentors, n=64
60% Poor mentorship and guidance	69% Lack of training and resources
58% Lack of clarity and structure	59% Mentorship and guidance are challenging
49% Heavy workload	59% Providing a variety of experiences
35% Limited availability of articling positions	44% Managing personality differences
33% Financial challenges	31% Lack of clarity and structure
33% Getting a variety of experiences	27% High costs
23% Navigating personality differences	11% Mental health support
15% Mental health support	

17% No challenges

# Poor mentorship and guidance, a lack of clarity and structure, and heavy workloads are the top challenges of the articling experience for students and new lawyers.

Poor mentorship and guidance 60%	Lack of clarity and structure 58%	Heavy workload 49%	Financial challenges 33%	
40% Lack of support with the steep learning curve	36% Receiving training in all competency areas	46% Managing workload	31% Not being paid or being paid minimally	Navigating personality differences 23%
38% Lack of feedback	27% Lack of clarity of what is required of an articling student	28% Long working hours  Heavy workload is especially an issue for	19% Additional costs	Mental Health Support 15%
33% Lack of mentorship	20% Lack of structure to my role	those articling at larger firms (26+ lawyers).	Getting a variety of experiences 33%	No challenges 17%
13% Lack of tools and resources available to help my principal support me	19% Unrealistic expectations going into the position	Limited availability of articling positions 35%	Students in smaller firms (2-25 lawyers) are more likely to mention limited articling positions as a big challenge.	

# Lack of time and providing quality mentorship and a variety of experiences in competency and practice areas are the top challenges for principals, recruiters and mentors.

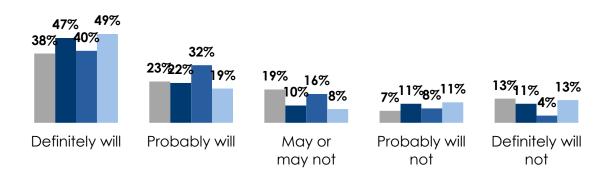
Lack of training and resources 69%	Mentorship and guidance are challenging 59%	Providing a variety of experiences 59%	Managing personality differences 44%	Lack of clarity and structure 31%
66% Lack of time to mentor articling students	<b>45%</b> Supporting articling students through their steep learning curve	47% Training articling students in all competency areas	31% Understanding the unique learning styles of articling students	22% Unrealistic expectations of articling students
22% Lack of training on being a principal / recruiter / mentor	38% Giving articling students feedback they can learn from	<b>34%</b> Exposing articling students to different areas of practice	31% Managing personality differences	14% Lack of clarity on what is required of me as a principal / recruiter / mentor
13% Lack of tools and resources available to help me better support articling students				High costs 27%
				Mental Health Support 11%

# Eight in ten students will recommend articling at the firm they articled. Most principals, recruiters and mentors will likely take on a student in the future.

### **Articling Students & New Lawyers**

Now thinking more generally about where you article/articled, would you recommend it to articling students in the future?

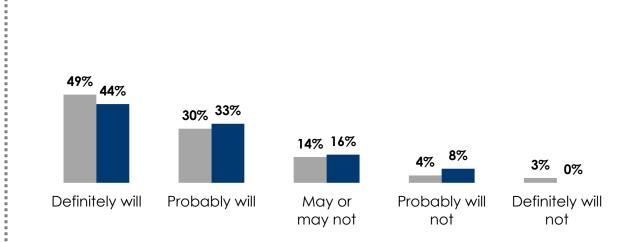
■Total AB/MB n=632 ■Total SK n=104 ■ Articling Student (SK) n=25 ■ New Lawyer (SK) n=79



### Principals, Recruiters & Mentors

Based on your experiences as a principal/recruiter/mentor, how likely are you to take on an articling student again in the future?

■ Total AB/MB n=343

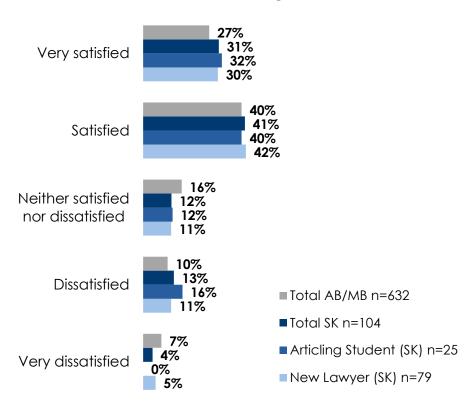


■ Total SK n=64

# Quality of training and a positive work environment are the top two reasons for satisfaction with the articling experience.

### **Articling Students & New Lawyers**

## Overall, how satisfied were/are you with your articling experience?



# Top Reasons for Satisfaction with Articling Experience

Among total Saskatchewan articling students and new lawyers, n=104

Satisfied (n=75)	Neither satisfied nor dissatisfied (n=12*) 🔥	Dissatisfied (n=17*) <u>1</u>
81% Good training (skills development, exposure to a wide range of	Base size too small to report quantitatively.	Base size too small to report quantitatively.
areas and good hands- on experience)	Reasons include:  • Poor training	Reasons include:  • Poor training (no
44% Positive work environment	Negative work environment	feedback, limited or no mentorship and mostly grunt work)
13% Enabled me to practice law	<ul> <li>Good training / learned a lot</li> </ul>	Negative work     environment
5% Good firm	It was okay/could be improved, but	<ul> <li>Lack of clarity</li> </ul>
	could have been worse	<ul> <li>Inadequate compensation</li> </ul>
		Ineffective Principal

Illumina Research Partners

### **Articling Students & New Lawyers**

Among total Saskatchewan articling students and new lawyers, n=104

"I had a **fabulous principal** who **trusted** me and valued my input."

"I had a hands-on approach with an experienced mentor who took the time to make sure I was always doing something and growing."

"I appreciated the opportunity to article and I **learned a great deal from my principal.** I also **learned what "not to do."** i.e. Many of the staff engaged in unhealthy conduct and gossip which included gossip about clients and two of the other lawyers did nothing to help to change the environment and in my opinion they made it worse... I was offered and accepted a position with the firm after my articles but voluntarily **left** when the environment did not get any better and became increasingly toxic - and malicious."

"I never thought in a million years my articling experience would be as it is. I was welcomed into the firm even before my start date. I was and have been included in every firm activity. Within my first week of articling every partner at the firm had visited my office and had great conversations about being a lawyer and what it was like to work there, but also just to say hello and welcome me. I receive work in all different areas. My principal checks in on me frequently to make sure everything is going well. Other partners and associates do the same. I have been able to take notes at two trials, observe numerous pretrial conferences, observe questionings, attend civil/family chambers, court of appeal chambers etc. I receive daily feedback on my work. Everyone is patient and very understanding that I am new and willing to learn. At times I have been a bit overwhelmed, but that is to be expected."

"Expectations were clearly described and then **exceeded**. A good situation where the firm under-promised to me and over-delivered."

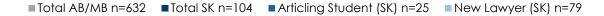
"I learned that to succeed in law you likely have to work hard and put in long hours to gain competency in your area quickly. Also learned the value of clear and consistent **communication**. However, I learned that **toxic** work environments can result in great inefficiencies and can cause employees to be dissatisfied with their work place, and can hurt their performance significantly."

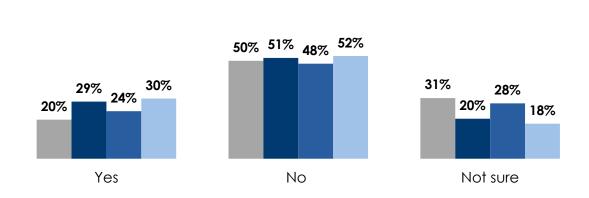
"Lack of support, files passed on to me half done, long hours, stressful to manage practice and CPLED program, compensation did not match cost of education and level of stress (i.e., pay was not worth it)."

# Half of articling students and new lawyers felt they do/did not have access to appropriate mental health supports to help them with managing stress, anxiety, etc.

## **Articling Students & New Lawyers**

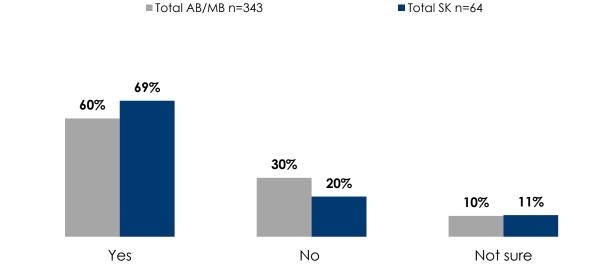
Are/were there appropriate mental health supports available at the firm/organization where you are/were articling to help you with managing stress, anxiety, etc.?





### Principals, Recruiters & Mentors

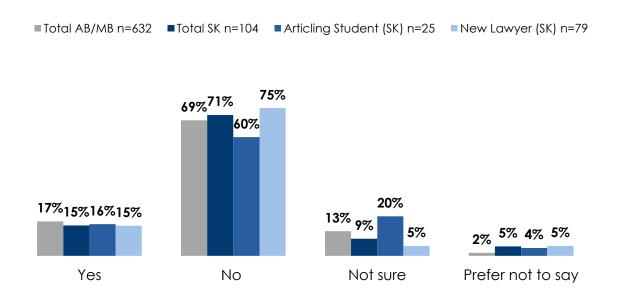
Are mental health resources available at your firm/organization for articling students who may need support with things like stress management, anxiety, etc.?



# During the recruitment process, 15% of Saskatchewan students and new lawyers experienced discrimination and harassment.

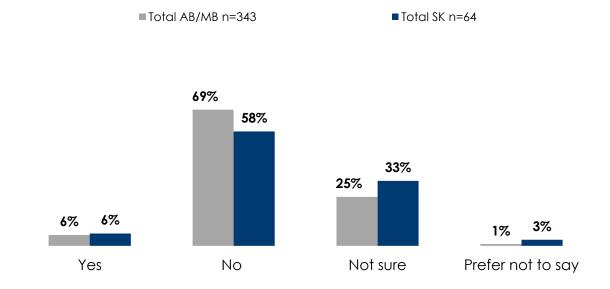
### **Articling Students & New Lawyers**

During the <u>recruitment process</u> for your articling position did you experience discrimination or harassment related to your age, ancestry, colour, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity, gender expression, sex and/or sexual orientation, or other factors?



### Principals, Recruiters & Mentors

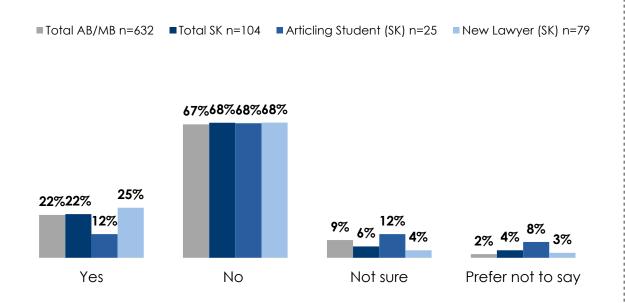
Has your firm/organization every had a candidate indicate that they have been discriminated against or harassed related to age, ancestry, colour, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity, gender expression, sex and/or sexual orientation, or other factors during the recruitment process?



# During articling, almost one-quarter of Saskatchewan students and new lawyers stated they experienced discrimination.

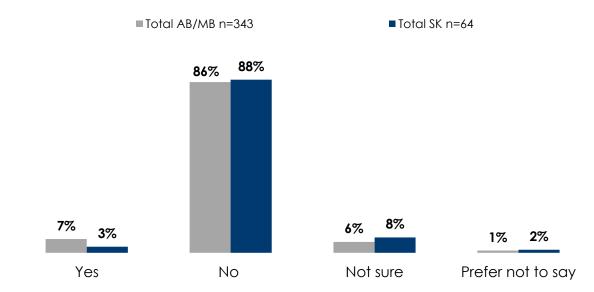
### **Articling Students & New Lawyers**

During your articling, did you experience discrimination related to your age, ancestry, colour, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity, gender expression, sex and/or sexual orientation, or other factors?



### Principals, Recruiters & Mentors

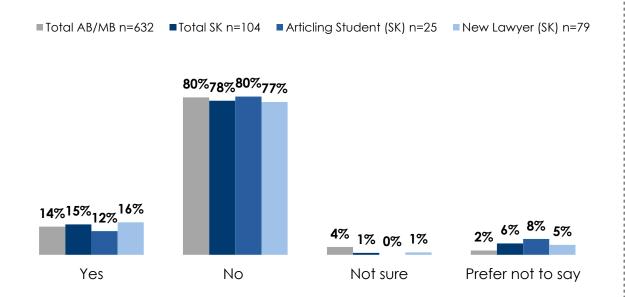
Has an articling student come to you with concerns about being discriminated against by someone at the firm/organization related to age, ancestry, colour, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity, gender expression, sex and/or sexual orientation, or other factors during their articlina experience?



# 15% of students experienced harassment during their articling.

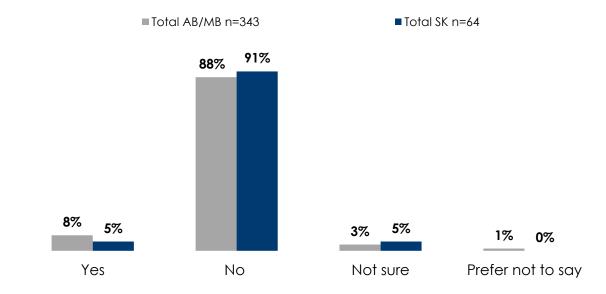
### **Articling Students & New Lawyers**

During your articling, did you experience harassment related to your age, ancestry, colour, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity, gender expression, sex and/or sexual orientation, or other factors?



### Principals, Recruiters & Mentors

Has an articling student come to you with concerns about being harassed by someone at the firm/organization related to age, ancestry, colour, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity, gender expression, sex and/or sexual orientation, or other factors during their articling experience?

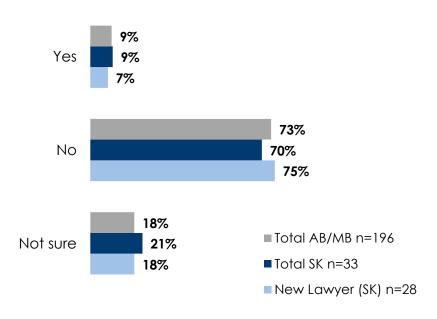


# Seven in ten students do not have or do not know about the resources available to help deal with discrimination and harassment.

### **Articling Students & New Lawyers**

### Were resources available to address the discrimination or harassment you experienced?

Note: base size is too small to report for articling students n=5



### Is there anything you would like to share about your experience or the resources available to help you address a discrimination or harassment issue?

Among Saskatchewan students who experienced discrimination or harassment during the recruitment process or articling experience, n=33

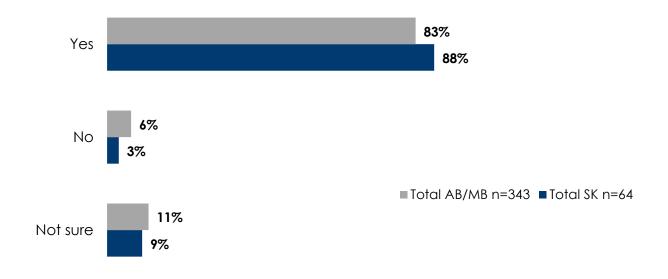
<b>42%</b> Dis	crimination/harassment was based on gender
<b>18%</b> Dis	crimination/harassment was based on age
<b>12%</b> No	action taken

**6%** Discrimination/harassment was based on race

The vast majority of recruiters, principals and mentors believe that there is a safe place for students to go to where they can safely address their discrimination and harassment concerns.

### Principals, Recruiters & Mentors

If an articling student believes they have been discriminated against or harassed by someone in your firm/organization, is there a place they can confidentially address their concerns?



### **Articling Students & New Lawyers**

### Is there anything you would like to share about your experience or the resources available to help you address a discrimination or harassment issue?

Among Saskatchewan students who experienced discrimination or harassment during the recruitment process or articling experience, n=33

"There is **no way to report** anything or meaningfully fix anything because I am worried about losing my articles or damaging my career in any other way."

"I experience **sexual harassment from** lawyers outside of my organization and there is nothing I can do about it. My own organization has robust policies and practices to deal with harassment. Law Societies do not."

"Some vital education is necessary to help educate, especially the paralegals about Canada being a multicultural country with diversity and this education needs to be taken to homes and children are taught to accept other cultures without being judgmental whether it relates to colour, accent, race or sex."

"The discrimination I experienced was related to me being a young, female lawyer. I am not sure there are resources in place to assist with that specifically. There is a Women Lawyers CPD group in which we could share these experiences."

"My ethical views stemming from my religious beliefs were not very well **respected**. I wonder if they ultimately led to my being let go (allegedly for lack of work in the firm)."

"There is bias against foreign trained lawyers. It was disappointing to be denied the opportunity to even interview for articling positions."

"The formal recruitment process was very negative for me as a single mother. I felt that once that piece of information about myself was known to some of the larger firms, questions then revolved around my ability to balance familial obligations with work obligations."

## Principals, Recruiters & Mentors

### How did you or your firm/organization handle the situation?

Among Saskatchewan principals, recruiters and mentors who had candidates/articling students report being discriminated or harassed during the recruitment process or articling experience

"We have protocols in place and designated staff members for students and associates to approach, risk free, if they feel they are being harassed. In the case of the student candidate complaint, the concerns were both internally end externally investigated but dismissed as the complaint objectively appeared unfounded."

"Informal conflict management that did not entirely resolve the situation. The student. after being hired as a lawyer, eventually left our organization."

"Handled by lawyer managers who appeared to regard the complaint as unfounded."

"It related to an interview at a different law office. We expressed shock and dismay."

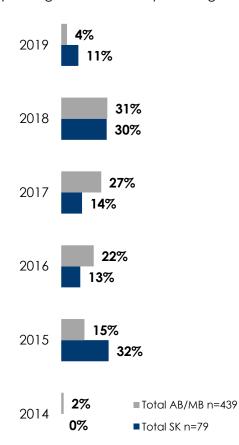
"Attempt at dispute resolution that didn't work, and then the firing of the harassing employee."

> "Education for both people."

# Profile of Articling Students or New Lawyers.

#### Year called to the Bar

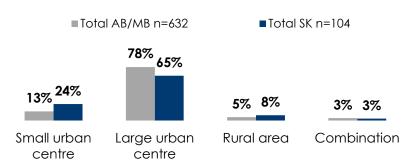
(Among those who are practising lawyers)



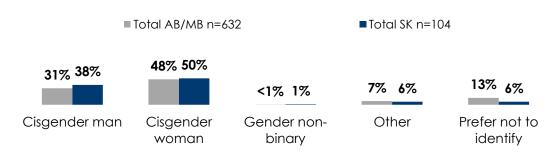
## **Practice Setting**

	Total AB/MB (n=632)	Total SK (n=104)	Articling Students (n=25)	New Lawyers (n=79)
Sole Practitioner	12%	6%	12%	4%
Government	7%	10%	8%	10%
Corporate	2%	1%	-	1%
Academic	<1%	-	-	-
Law firm (2-10 lawyers)	33%	34%	36%	33%
Law firm (11-25 lawyers)	10%	21%	20%	22%
Law firm (26-50 lawyers)	6%	14%	16%	14%
Law firm (51+ lawyers)	21%	8%	4%	9%

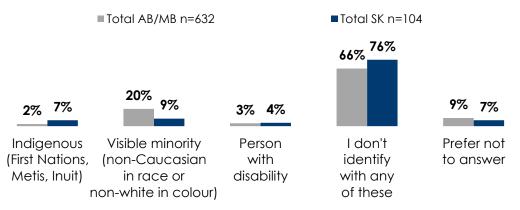
## **Articling Location**



### Gender

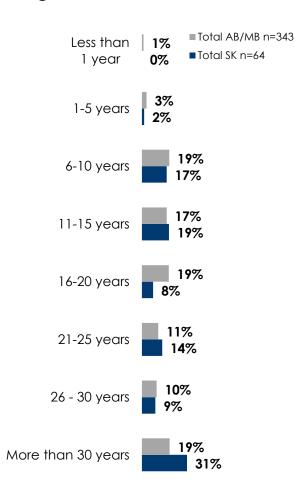


### Do you self-identify with the following groups...



# Profile of Principals, Recruiters & Mentors.

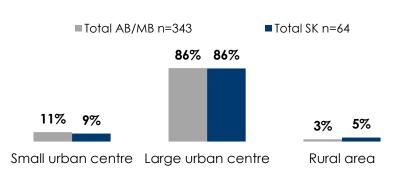
### Length of Time as a Bar Member



### **Practice Setting**

	Total AB/MB (n=343)	<b>Total SK</b> (n=64)
Sole Practitioner	10%	2%
Government	11%	28%
Corporate	3%	-
Academic	<1%	-
Law firm (2-10 lawyers)	29%	20%
Law firm (11-25 lawyers)	9%	19%
Law firm (26-50 lawyers)	8%	8%
Law firm (51+ lawyers)	26%	22%

### **Practice Location**



### Primary Area(s) of Practice\*

	Total AB/MB (n=342)	<b>Total SK</b> (n=64)
Civil Litigation	39%	36%
Commercial	26%	30%
Corporate	26%	27%
Real Estate Conveyancing	22%	23%
Matrimonial/Family	22%	25%
Wills and Estates	18%	23%
Criminal	13%	28%
Administrative/Boards/Tribunals	12%	20%
Employment/Labour	12%	25%
Estate Planning and Administration	11%	22%
Entrepreneurial/Business	5%	9%
Indigenous	5%	6%
Arbitration	4%	9%
Mediation	4%	11%
Bankruptcy/Insolvency/Receivership	4%	6%
Municipal Government	2%	5%
Environmental	2%	2%
Intellectual Property	1%	3%
Other	12%	17%

